

Please make the Video Relay Service (VRS) a mandate service for the Deaf and Hard of hearing. It has made my life and looking for job much easier. TTY and Telephone relay services are still old fashioned and doesn't make the call as quick as VRS calls. The general public are more acceptable of deaf people using VRS, which is kind of sad because we have to work around hearing people. I've been getting a lot of hangups when I use TTY and telephone relay services.